

Europrivacy™/®

Impartiality Policy

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APPROVED BY	Yaron Kottler, Marco Kortman
AUTHOR	Teresa Cheung
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All staff	Resillion

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2026-01-06	0.1	First draft	Teresa Cheung	-
2026-01-07	1.0	Management approval	-	Marco Kortman
2026-09-10	2.0	Clarify impartiality requirements, consultancy restrictions and safeguards for related Resillion entities; additional management approval added.	Teresa Cheung	Yaron Kottler Marco Kortman

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1. Impartiality Policy

Resillion is committed to maintaining its impartiality and preventing potential conflicts of interest in carrying out its range of testing and certification services. Resillion Netherlands B.V. ("Resillion NL") is the legal entity responsible for providing Europrivacy certification services and is committed to safeguarding impartiality in all Europrivacy certification activities.

Impartiality, as defined in ISO17025:2017 and ISO17065:2012, means:

- Objectivity that conflicts of interest do not exist, or are resolved so as not to adversely influence subsequent activities of our company;
- freedom from conflict of interests, freedom from bias, lack of prejudice, neutrality, fairness, open-mindedness, even-handedness, detachment, balance.

2. Safeguarding Impartiality

Resillion undertakes to act impartially in relation to all of our interactions with customers and other stakeholders. Testing and certification decisions are made free from any engagements or influences which could affect the objectivity of decision making.

Our mechanism to safeguard impartiality is documented in our quality management systems, which includes:

- Training and awareness as well as having all staff to agree to and acknowledge the Code of Conduct.
- Clear assignment and segregation of responsibilities.
- Carefully setting objectives of our personnel to ensure there is no pressure to compromise impartiality.
- Risk identification in relation to impartiality, followed by analysis, evaluation, treatment and monitoring.
- Resillion NL, in its capacity as the Europrivacy certification body, does not offer or provide consultancy relating to the processing activities, products, processes or services that it certifies, nor does it provide internal audit services where these activities could compromise the impartiality of certification.
- Other Resillion legal entities may provide GDPR, data protection or other consultancy services independently from the Europrivacy certification activities of Resillion NL. Such activities are subject to appropriate impartiality safeguards, including identification and assessment of potential conflicts of interest and segregation of consultancy and certification responsibilities.
- Europrivacy certification is not marketed or offered as being linked to consultancy services provided by other Resillion legal entities, and the use of such consultancy services does not provide any advantage in, or make it easier, simpler, faster or more likely to obtain, Europrivacy certification.

Resillion NL continually identifies, reviews and manages risks to impartiality arising from its activities, relationships and the activities of related Resillion legal entities. Where a relationship presents an unacceptable threat to impartiality that cannot be adequately eliminated or mitigated, Resillion NL will not provide the relevant certification service.

3. Impartiality Committee

Resillion NL maintains an Impartiality Committee to provide independent oversight and challenge of the impartiality of its certification activities. The Committee reviews risks to impartiality and the effectiveness of the safeguards established to manage them, helping to ensure that no commercial, financial or other interest is allowed to compromise the objectivity of certification activities and decisions.

We welcome customers and other interested parties who can contribute an independent perspective to express an interest in participating in our Impartiality Committee. Participation is subject to appropriate consideration of competence, representation and potential conflicts of interest to preserve the independence and effectiveness of the Committee.

4. Contact Us

We continually strive to ensure the highest standards of integrity are applied to all our activities worldwide in accordance with international best practice.

For enquiries regarding participation in our Impartiality Committee, or to provide feedback regarding our impartiality, please contact us at europrivacy@resillion.com.

Signature:



Yaron Kottler (Sep 10, 2026 16:48:30 GMT+1)

Yaron Kottler

CEO

Date: 10/09/2026

Signature:



Marco Kortman

Managing Director Benede

Date: 10/09/2026

Signature:



Teresa Cheung

Europrivacy Quality Manager

Date: 10/09/2026

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Final Audit Report

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