

Europrivacy™/®

Impartiality Policy

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Impartiality Policy

Resillion is committed to maintaining its impartiality and preventing potential conflicts of interest in carrying out its range of testing and certification services.

Impartiality, as defined in ISO17025:2017 and ISO17065:2012, means:

- Objectivity that conflicts of interest do not exist, or are resolved so as not to adversely influence subsequent activities of our company;
- freedom from conflict of interests, freedom from bias, lack of prejudice, neutrality, fairness, open-mindedness, even-handedness, detachment, balance.

Resillion undertakes to act impartially in relation to all of our interactions with customers and other stakeholders. Testing and certification decisions are made free from any engagements of influences which could affect the objectivity of decision making.

Our mechanism to safeguard impartiality is documented in our quality management systems, which includes:

- Training and awareness as well as having all staff to agree and acknowledge the Code of Conduct.
- Clear assignment and segregation of responsibilities.
- Carefully setting objectives of our personnel to ensure there is no pressure to compromise impartiality.
- Risk identification in relation to impartiality, followed by analysis, evaluation, treatment and monitoring.
- Not involving in any form of consultancy or internal audit to the object being tested or certified.

We continually strive to ensure the highest standards of integrity are applied to all our activities worldwide in accordance with international best practice. For any feedback to our impartiality, please contact improvement@resillion.com.

Signature:



Marco Kortman

Date: 11/01/2026

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Final Audit Report

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