

## **Quality and Information Security Policy**

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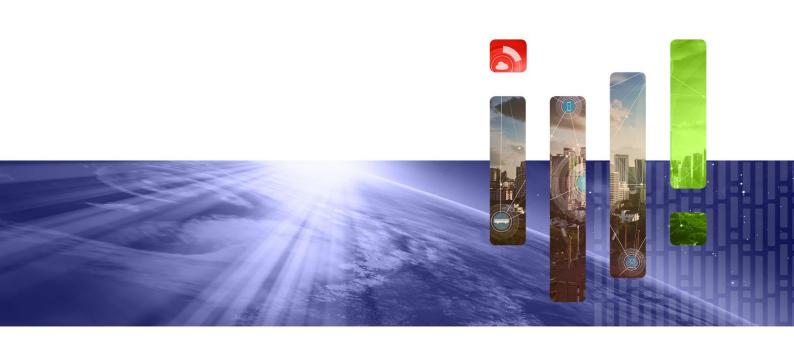
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AUTHOR Teresa Cheung

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2023-02-11	0.2	Interim Review	Peter Burge	
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2025-04-02	3.0	Update wordings to align with the latest strategy	Teresa Cheung / Peter Cope	Yaron Kottler

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#### 1 Quality and Information Security Policy

Resillion top management is committed to maintaining an Integrated Management System (IMS) in accordance with ISO9001:2015 and ISO27001:2022, placing high priority on customer focus, satisfying applicable statutory, regulatory and contractual requirements, and seeking for continual improvement. The IMS includes the Quality Management System (QMS) and the Information Security Management System (ISMS).

Resillion focusses on 'Assure. Secure. Innovate', and aims to achieve the following:

- To deliver high quality technology and service-based solutions to our customers that are fundamental to their digital transformation goals.
- Our customers and potential customers will regard us as thought leaders for quality and security assurance across the world.
- To ensure we have the highest levels of customer engagement by understanding our customer's business goals.
- To be a preferred employer through providing a rewarding, challenging and supportive work environment.

Resillion is also committed to ensuring that the 'confidentiality', 'integrity' and 'availability' of our information and IT assets are protected against:

- Unplanned downtime or outages
- Accidental or malicious exposure, interference or damage
- Unauthorized access

The approach to security will enable and not detract from working transparently and openly and delivering services efficiently and effectively.

Resillion continually monitors and improves the effectiveness of its IMS using:

- Policies and procedures
- Security controls
- Quality and security objectives which are set and reviewed annually
- Analysis of data including risk assessment and treatment
- External and internal audit results
- Corrective and improvement actions, and
- Management reviews.

An induction programme is provided to all new staff to cover the awareness to IMS and to embed the right security culture. Technical training is provided for all service and product delivery staff. All staff are required to work in accordance with the documented policies and procedures in all aspects of their roles. All personnel are made aware of the relevance and importance of their activities and how they contribute to the achievement of the objectives of the IMS.

The Head of Compliance & CISO, Teresa Cheung, is appointed and has the overall responsibility for all aspects of the IMS.



We continually strive to ensure the highest standards of integrity are applied to all our activities worldwide in accordance with international best practices. For any feedback, please contact <a href="mailto:hello@resillion.com">hello@resillion.com</a>.

Signed by:

Varon Kottler (Apr.)

Yaron Kottler (Apr 2, 2025 18:11 GMT+2)

Yaron Kottler

Executive Chairman and Interim CEO, Resillion 02 April 2025

# 01-IMS-002-Quality and Information Security Policy

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